



VANCOUVER MINOR HOCKEY ASSOCIATION

REFUND POLICY 2009-2010 SEASON

For players withdrawing before the end of the season, all refund requests MUST be made in writing to include your request with player name, level & team and the last date player was on the ice. Proof of jersey returned required for jersey deposit refund. When information is verified, your request will then be turned over to the treasurer who will issue the refund cheque in the parent's name. Please note that this process can take several weeks or more.

- Full refund given if withdrawn prior to Aug 15th.
- Aug 15th to Aug 31st -- All fees less \$50 Admin fee will be refunded
- Sep 1st to Sep 30th -- 75% of fees + jersey deposit will be refunded
- Oct 1st to Oct 31st -- 50% of fees + jersey deposit will be refunded

*** November 1st to end of the season – All Fees 100% Non-Refundable. Jersey deposit refunded upon jerseys returned.***

There will be NO refund given to players who are not in good standing, currently suspended or removed from a team.

Rep Try Out fee refunded ONLY to players who paid but did **NOT** participate at all.

For players withdrawing due to injury, the above refund schedule does not apply. Please send your physician's note with your withdrawal request and indicate last date player was on the ice.

Kindly refer your enquiries and requests to registrarB@vmha.com – please indicate in subject line: Refund Requested for (player name).

- **Refund - Jersey Deposits Only:** If you are not returning to hockey, your jersey deposit may be refunded by emailing your requests to equipment@vmha.com after July 1st, providing your jersey has been returned in the same condition it was received, this is to be verified by the equipment manager