

## Vancouver Minor Hockey Association Refund Request Policy

- 1. It is the responsibility of the parent to apply for a refund by submitting the Refund Request Form
- 2. All refund amounts will be determined based on the date received.
- 3. There will be no refunds for any player currently serving a suspension from Vancouver Minor Hockey Association (VMHA), Pacific Coast Amateur Hockey Association (PCAHA), BC Hockey or Hockey Canada.
- 4. A refund will not be issued if the player has monies owing to the Association.
- 5. Refunds will be processed back to the credit card used to register when possible. Please allow up to two (2) weeks for processing of the refund.
- 6. Once refund request has been submitted the player will not be able to participate for the remaining of the season.

## The amount of refund will be determined as follows

- 1. Refunds request by July 31st will be given a full refund.
- 2. Refunds requested by August 30th will be given a full refund minus a \$50 administration fee.
- 3. Refunds requested before September 30th will be refunded 75% of the registration fee.
- 4. Refunds requested before October 31st will be refunded 50% of the registration fee.
- 5. Refunds requested before November 30<sup>th</sup> will be refunded 25% of the registration fee.
- 6. Refunds requested after November 30<sup>th</sup>, no refund will be given.

Completed, Refund Request Forms must be sent to the Registrar at registrar@vmha.com